

**REPORT AND FINANCIAL STATEMENTS** 

FOR THE YEAR ENDED 31 MARCH 2025

Registered Number: 16740R

## Report and Financial Statements For the year ended 31 March 2025

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### Information

## For the year ended 31 March 2025

**Board members:** J Donnellon (Board Chair from September 2024)

B McPaul (Board Chair until September 2024)

C Fouracre (Chair of Tenants and Communications Committee)

T Sault (Chair of Governance and Internal Control Committee until Sept 2024)

J Morgan (Chair of Governance and Internal Control Committee from Nov 2024

M Cornall C Sparrow K Scott

S Simmons\* (Secretary)
D Smith (Retired Sept 2024)
J Kelly (joined Jan 2025)
S Porter (joined Jan 2025)

**Executive Management Team:** Paul Carhart (Chief Executive)

Mark Lowe (Director of Finance & Resources)

Chris Page (Director of Operations

Registered office: Partnership Building

45 Hamilton Street

Birkenhead CH41 5AE

**Registered number:** Regulator of Social Housing - L0848

Registered Society under the Co-operative & Community Benefit Act 2014 - 16740R

**External Auditors:** Mitchell Charlesworth (Audit) Limited

Accountants Suites C, D, E & F 14th Floor, The Plaza 100 Old Hall Street

Liverpool L3 9QJ

Internal Auditors: TIAA Ltd

Artillery House Fort Fareham Newgate Lane

Fareham PO14 1AH

Bankers: Barclays Bank plc

182-184 Grange Road Birkenhead CH41 6EA

Solicitors: Brabners

Horton House Exchange Flags Liverpool L2 3YL

<sup>\*</sup> Tenant Board member - terms and conditions of tenancy are consistent with all other tenants.

## **Board Report**

## For the year ended 31 March 2025

## **Vision and Values**

The vision for Wirral Methodist Housing Association is dedicated to working in the community to provide homes and services that improve the quality of life.

The values of the Association are as follows:

- **Customer Focus** being clear on what we can and can't do, whilst remaining calm and polite, and doing what we can do to the best of our capability
- Integrity We are open and honest, and always "do the right thing"
- **Responsibility** We make sure we get on with what needs doing, we take quick and considered decisions, we don't leave things for others to deal with, and we ensure we follow the relevant procedures / instructions
- **Respect** we actively demonstrate respect for others, whether they are colleagues, tenants or any other people
- Fairness we strive to be fair in all our dealings and behaviours

#### **Homes**

Wirral Methodist Housing Association owns, manages and develops homes and provides services for social housing tenants. It has a total of 909 (2024: 906) housing properties split over the following categories:

	2024/25	2023/24
General Needs Housing units	652	645
Supported Housing units	241	244
Shared Ownership Properties	16	17
Total	909	906

These property figures do not include 7 properties that are leased and leased on. These are recorded as managed by us for others in our Statistical Data Return further to advice received from the Regulator of Social Housing.

#### **Financial review**

The Association is a registered society under the Co-operative and Community Benefit Societies Act 2014 (previously an Industrial & Provident Society).

During the year the turnover was £6,696k (2024: £6,053k) and consisted of total Social Housing lettings £6,138k (2024: £5,470k), and Non-Social Housing Lettings £86k (2024: £76k). The operating surplus for the year was £1,501k (2024: £1,557k), this increases the Revenue Reserves of the Association. The change in pension accounting resulted in a total comprehensive expenditure of £940k (2024: £693k income).

## Board Report [Continued] For the year ended 31 March 2025

The Association's rent arrears have increased from £221k in 2024 to £315k at the year end (see Note 10).

Capital expenditure in the year included £856k on properties under construction, and £511k on components. Stock additions this year comprised £2,360k. The details of the number and cost of component replacements are as follows:

Туре	Amount (£'000)	Numbers Replaced
Bathrooms	42	10
Kitchens	74	11
Boilers	186	26
Central Heating	22	2
Doors	34	6
Windows	-	-
Roofs	37	3
Fire Alarm Systems	116	2

The Financial Statements for 2024/25 have been prepared under Financial Reporting Standard 102.

The Statement of Financial Position shows that as at 31 March 2025 the net current assets were £2,781k (2024: £565k).

The Association is keen to continue developing to meet our objective in finding solutions for those whose housing needs have not been adequately met and to assist the Government in the delivery of additional Social Housing to meet the identified national "crisis".

Our development programme currently comprises 8 general needs flats within our office conversion project at Hamilton Street, Birkenhead which currently are due for completion in early Autumn 2025. We have adequate financial liquidity following the drawdown of the remaining £2m of our loan facility with Warrington Borough Council in October 2024, and retain a further £2m available on our Revolving Credit Facility with Barclays Bank plc.

## Value for money

The Association aims to use its resources as efficiently, effectively and economically as possible in pursuit of the delivery of the objectives set out in the Business Plan. The approach to Value for Money by the Association is summarised below:

**Tenants and their homes:** Listening to tenants' requests and survey feedback to customise services for specific needs.

**Financial strength:** Is about "profit for a purpose" releasing resources to allow the organisation to do more and our capacity to support investment into new and existing homes.

**Providing more new homes:** Maximise our income and minimise our costs to use the money we have left to provide new homes, improve existing homes.

**People and our work:** Promoting Value for Money throughout the organisation cascading good practice and success to all our staff and regularly reviewing our performance and reporting widely across the organisation.

Partnerships: Seeking benefits and opportunities for our tenants with existing and new partnerships.

## **Board Report** [Continued]

## For the year ended 31 March 2025

The Value for Money Standard 2018 continues to apply with the reporting metrics unchanged from previous years.

Our VFM objectives remain to continuously improve our drive to maintain and achieve Value for Money, being:

## I. Do the right things to add value

- Understand our Tenants priorities and be clear about resources used to demonstrate how we are meeting them
- Review our structure to ensure we can deliver our Objectives.
- Adopt a value focused culture across the association.

## II. Do we do things right?

- Address the gaps in our data (including stock data), intelligence, and feedback to help inform decisions.
- Undertake a deeper dive to understand associated costs and performance and compare with others.
- Continue to invest in ICT.

### III. Governing, managing and measuring VfM

- Capturing data, both number and narratives through engagement with Tenants.
- Use 'mission' to set a small number of clear VfM measures we can regularly report and monitor.

## **Provider of Excellence Services**

We will enable access to services utilising digital channels, and tenants to be able to self-serve — in January 2025, following a lengthy internal project, we successfully went live with our new housing management system, HomeMaster, which is bringing many benefits covering the data and business intelligence we need to have in place to ensure we are able to deliver our services well and continue to meet all our regulatory obligations. We are also increasing our usage of our internal SharePoint environment to ensure data security is maintained for all our operational areas, and will be developing our overall ICT Strategy during the coming year, including a focus on introducing our first AI Strategy and usage policy.

We will improve communications with tenants for all services areas — we are continuing our neighbourhood walkabouts which allow us to capture tenants' opinions. These are a great opportunity for us to listen to tenants, encourage them to raise any issues that matter to them whilst meeting staff and board members. We get excellent feedback which helps us develop our services further ensuring we are giving our tenants the best experience we can.

We will engage with tenants to improve our service – In September 2024, we celebrated our 60<sup>th</sup> Anniversary with our tenants and stakeholders at the AGM in Birkenhead. This helped us to capture tenants' opinions on what matters most to them about our services. Our Tenants Advisory Group continues to provide feedback on our services, including digital and other features they would like to see. We are implementing improvements, and we report progress both on our website and through the Tenants Magazine 'The Buzz'.

**Procure repairs and new maintenance contractor** – In October 2024, following a detailed and comprehensive tender process, we began a new relationship with our new principal repairs contractor, M&Y Construction Ltd, who now provide most of the repairs to our tenants' homes.

## **Financially Strong and Compliant**

Comply with current and any new regulation and legislation to meet the Regulator's Standards – This year, our Chair Bryan McPaul stepped down ahead of his retirement from the Board and was replaced by a new Chair, John Donnellon, who had joined the Board in July 2024. We also recruited two new Board members, John Kelly and Stephen Porter, as part of our succession planning intentions, as three of the current board members will retire in Autumn 2025. We provide regular updates on performance against Health & Safety compliance targets, along with regular performance reporting to our committees. The Association submitted its annual regulatory Statistical Data Return. The annual self-assessments against the Regulatory Standards again showed that the Association continues to meet and exceed its obligations regarding its regulatory requirements.

**Board Report** [Continued]

For the year ended 31 March 2025

Deliver a strong financial business plan, with regular updates to our Brixx business plan and stress testing - We continue to review and seek to better understand our costs and income. We also seek to ensure we are clear on the long-term impact on the business plan of changes in inflation and interest rates.

Implementation and improvements recommendations of the Governance review — WMHA follows the NHF code of Governance, which was formally adopted in July 2021, and continually seeks to ensure compliance through various means of formal self-assessment. Our Rules are aligned with the Code, including a Board composition of between 5 and 12 members. Although our current board membership is 11, this kept under constant review, and 3 current Board members will be retiring in Autumn 2025. During the year, we engaged DTP to carry out a Governance Effectiveness review, which provided Executive team and the Board with assurance around our governance arrangements, and made some recommendations for improvements, which are currently being implemented.

#### **An Excellent Association**

We will use technology to enhance communication and agile working - The association has employed specific skills to utilise data for information gathering and we use the data we hold to maximum benefit for our service provision. We collect data from complaints and other forms of feedback and analyse and report quarterly to Board and Tenants Committee, as well as our regular internal Performance Panel reviews. We continue to learn from complaints and adapt our services where this is deemed appropriate.

We will enhance the skills of our employees - we have continued our membership of the Housing Quality Network which offers training programmes for Housing Associations these sessions are available for all staff. We are also a member of Community Housing Partnership ("CHP") which enables us to engage with webinars and training offered by Acuity. We use the Citation, HR & training system to continuously improve all employees' skills, including CPD accreditation in many areas. We continue to review the staffing structure to ensure it remains suitable and fit for purpose, seeking to develop staff and self-learning where applicable.

We will continue our offer of wellbeing initiatives for our employees - we have continued to offer our Employee Assistance Programme and have enhanced this with Medicash membership entitlement. We held a number of employee wellbeing sessions during the year, providing staff with the opportunity to seek advice and support on enhancing their health and wellbeing. We are continually looking to further enhance our employees' total remuneration offer and will be expanding this during the year to include Salary Sacrifice schemes.

We will continue to embed Equality Diversity and Inclusion - this is included as a consideration on all committee reports within the business, and in our recruitment process.

## **Building Thriving Communities**

**Investing in our viable Homes** - we have spent £511k on the replacement of components during this year. We have funded Type 3 Fire Risk Assessments works on our communal dwellings which provides enhanced fire security beyond our usual Type 1 assessments - this led to enhancements in the fire protection within our buildings.

Our rigorous approach to investment requires a business case for each investment decision, which considers alternative delivery models and requires the Board to make trade-offs based on cost and quality considerations. Evidence considers whole life costing and cost-in-use for residents when planning investments in new and existing properties. We proactively manage the return on assets, with strong links between corporate level data (such as gearing) and individual property-related data is used to inform invest/disinvest decisions for individual properties.

To assist with this, we are increasing the amount and use of data in key decision making by collating information on stock condition, value, net present value, investment needs, maintenance costs, running costs for tenants, local demographics and demand (churn, void rate) to aid VfM use of our investment program funds. The use of this data helps to build a picture of the performance of the stock (at location and individual property levels) and report to Board regularly. A full Stock Condition Survey was completed during this year, with the results used to drive our Asset Management Strategy.

## **Board Report** [Continued]

## For the year ended 31 March 2025

**Developing more homes to meet a range of needs** - we completed the construction of our Withens Lane development in June 2024, delivering 6 1bed bungalows, 2 2bed houses, and 2 3bed houses. We also commenced the conversion of our former offices at Hamilton Street, Birkenhead into 8 self-contained residential flats. This has been a challenging project, given the location and Listed characteristics of the structure, but this is expected to reach completion in Autumn 2025.

Working with our partners and investing in our communities – We continue to build relationships with Wirral Borough Council, continuing our involvement in local plan talks and regeneration plans. Additionally, we continue to work in partnership with Alpha Living, Homes England, the Community Housing Partnership group ("CHP", formerly "CHANW") and the Liverpool City Region group.

Delivering on Tenants Charter and Together with Tenants – We are delivering our action plan and have updated our Complaints Policy to ensure that we adopt a consistent approach to how we handle complaints and that our process is in line with the Ombudsman. Our Tenant Advisory Group ("TAG") receive and review a range of feedback and have identified areas for improvement for, ensuring we listen and take account of our tenants' opinions and see to understand what matters to them most. We use the information from this group to influence the direction of the organisation.

### **Be Environmentally Sustainable**

**Develop a strategic approach to the decarbonisation of our assets -** we are currently forging relationships to enable better access to the Social Housing Decarbonisation Fund and the Building Safety Fund to source funding to retrofit our older stock.

**Support tenants with information about energy efficiency/fuel poverty -** we continue to signpost tenants on a regular basis to organisations who can assist tenants in these areas.

**Reduce office waste and energy consumption** – we now utilise Microsoft Teams to minimise unnecessary travel to meetings and facilitate remote working capability for staff, enabling collaborative working, and continue to save paper and ink by utilising digital communications.

The regulatory Value for Money figures for 2024/25 have been calculated based on the draft Annual Accounts as completed by Mitchell Charlesworth. The Association is a member of the benchmarking club for CHP and the median of the group for 2024/25 has been included for comparison.

## **Board Report** [Continued]

## For the year ended 31 March 2025

Indicator	WMHA 2024/25	WMHA 2023/24	Community Housing Partnership Median 2024/25
Reinvestment %	2.52%	5.94%	7.30%
New Supply Delivered (Social Housing Units)	1.10%	1.5%	0.75%
New Supply Delivered (Non-Social Housing Units)	0.00%	0.00%	0.00%
Gearing %	20.57%	22.09%	11.96%
EBITDA MRI Interest Cover	329.99%	270.36%	57.15%
Headline Social Housing Cost per Unit	£4,685	£3,834	£5,551
Operating Margin (Social Housing Lettings only) %	22.45%	25.21%	19.22%
Operating Margin (overall)%	22.41%	25.72%	17.12%
Return on Capital Employed	2.76%	3.02%	3.40%

The table above shows the following with regards to the Association's performance:

- WMHA's Reinvestment performance has fallen from 5.94% to 2.52%, driven by delays to planned maintenance programmes during the year.
- New supply delivered, at 1.10%, is the 10 general needs units at Withens Lane, Wallasey.
- Gearing has decreased to 20.57% from 22.09% in 2023/24, driven by the increased capital works during the year. Although WMHA's Gearing is considerably higher than the median of the CHP group at 11.96%, the highest gearing recorded for the group is 74.15%.
- Our EBITDA MRI (Earnings before interest, tax, depreciation, amortisation less capitalised major repairs) has
  increased to 329.99% from 270.36%, in 2023/24. This shows the amount of headroom available to meet interest
  payments as they fall due, and the increase is largely driven by the higher operating surplus this year, coupled with
  lower interest charges.
- The headline social housing cost per unit of £4,685 (up from £3,834 in 2023/24) reflects higher management costs, and increased maintenance costs (routine and planned) for the association during the year.
- WMHA's Operating margin overall has decreased from 25.72% to 22.51% and remains higher than median of the peer group due to operating costs increasing by 12%, whereas turnover increased by 8%.
- WMHA's Operating Margin for Social Housing Lettings has fallen from 25.2% to 22.5%, which is higher than the CHP median of 19.2%, illustrating that the previously identified need to obtain better Value for money on our contracts is being achieved.
- Return on Capital Employed has decreased from 3.02% in 2023/24 to 2.76%, which is lower than the median of 3.40%, due in part to increased levels of capital activity and lower net liabilities (amounts owed at the year-end).

The Association continues to measure its own performance through regular reporting and analysis to an operational Performance Panel on a monthly basis. Additionally, specific areas of performance are reported to the relevant subcommittees, including:

Budget Monitoring and Covenants Compliance - Quarterly reports to Governance and Internal Control Committee ("GIC").

Developments - Reports on progress on capital schemes and on proposed new developments to Board.

Housing Management - Key performance indicators on re-let performance, void loss and tenant arrears reported to Tenants committee.

## **Board Report** [Continued]

## For the year ended 31 March 2025

The emphasis for the Association will be on the delivery of the objectives set out in the Business Plan. Further performance indicators, relevant for the Association, with targets for 2024/25 (unchanged from 2023/24) are as follows:

Key Performance Indicators	WMHA 2024/25	WMHA 2023/24	Target 2024/25	Target 2025/26
% of Rent Lost through dwellings being vacant - General Needs only	0.73%	1.32%	1.10%	1.10%
Average re-let times (calendar days - General Needs only)	32 days	55 days	25 days	25 days
Current Rent Arrears	3.70%	3.65%	4.2%	4.2%
% of Emergency Repairs completed within target time	100%	96%	97%	97%
% of Reactive Repairs completed within target time	95%	99%	99%	99%
% of dwellings with a valid gas safety certificate	100%	100%	100%	100%

- Rent Loss through dwellings being vacant has fallen from 1.32% to 0.73%
- Average re-let times have fallen back from 55 days to 32 days but were still above the 25 days target.
- Emergency Repairs completed within target was at 100%, up from 96%, which is an excellent performance.
- 95% Reactive Repairs completed within target was slightly below target but has improved post-year end.

### **Social and Environmental Impact**

We want to build homes and create communities, one of our corporate objectives is to create thriving communities and this is what we aim to continue to do. We aim to be responsive to the wide range of housing need and flexible in ensuring we make the best use of our homes, letting them as quickly as possible. After a probationary period of 12 months, we offer periodic assured tenancies providing security of tenure.

The safety of our tenants is our main priority, and we take our regulatory obligations, compliance and management of associated risk seriously. The four significant areas are Decent Homes Standard, gas safety, fixed wiring (electrical) tests and fire risk assessments. For gas safety we have clear and specific duties under these regulations. We use accredited contractors to undertake maintenance, repairs and servicing. We have again maintained 100% of homes with an in date accredited gas safety as at 31 March 2025. We have invested in having an external review of this area and used the finding to ensure robust monitoring and delivery of compliance, which is reported to Board using a compliance scorecard.

At 31 March 2025, 100% have a valid Electrical Installation Condition Report (EICR) and 100% had a valid Fire Risk Assessment.

The management of complaints has been improved using the ombudsman code and the assessment against the code was reported to the Tenants Committee for approval and published on the website. In 2022/23 100% of complaints were responded to within the Complaint Handling code timescales, and we had 0.1% complaints relative to the size of the organisation.

We are committed to continually improving our resident engagement approach, we have continued to operate the 'My Home' application to enable tenants to communicate with us digitally. We have also competed a series of neighbourhood walkabouts, which we continue to carry out, enabling us to listen to our tenants' opinions and make first-hand observations of our neighbourhoods.

## **Board Report** [Continued]

## For the year ended 31 March 2025

In our day to day landlord activities we provide significant support to our residents. This includes neighbourhood services; tackling anti-social behaviour, financial inclusion and sensitive handling of rent arrears situations. We have a dedicated arrears officer who assists with welfare benefits advice. We signpost tenants to our social supermarket who offers value for money products.

We offer supported accommodation to tenants who require additional services in their home.

The Association believes that employees deserve fair pay and have therefore implemented real living wage for all of its directly employed staff and is currently collaborating with contractors to support them in also making this change.

We value our employees, and their wellbeing is important to the organisation. This is why we continue to offer an Employee Assistance Package - which offers services such as counselling, mediation etc. Staff also now have access to medical support via Medicash.

#### **Environmental**

We have begun to plan for the improvements required to our properties in order to attain EPC C Ratings on all our properties by 2030. We have ensured that all EPC ratings have been updated on our system and we currently have EPC ratings grade C and above on c 60% of our properties. Average Environmental (CO2) Impact Rating is 66 Average Energy Efficiency Rating is 69 - for both of these measures EPC C carries a rating of 69-80, B is 81-91, A is 92-100.

A project to collate stock condition data has continued throughout 2024/25 as part of the Data Integrity project, and will continue to support the delivery our 2025-2028 Asset Management Strategy, which was approved by the Board in December 2024.

We have improved our waste management by working towards paperless - we have introduced electronic signing for our tenancy agreements, and contractor invoices are emailed into the office as opposed to printed and posted. In terms of waste paper from the office - 95% of the paper that we send to shredding is recycled into toilet paper. LED lighting is currently installed in head office, and is being introduced within the kitchen and bathroom replacement programme.

## Board Report [Continued] For the year ended 31 March 2025

#### Going concern

WMHA's business activities, its current financial position and factors likely to affect its future development are set out within this report. The Association has in place a Treasury Management strategy which provides adequate resources to finance committed reinvestment and development programme, along with day-to-day operations. There is also a long term business plan that shows that the Association can service its debt facilities whilst continuing to comply with lenders' covenants. As at 31 March 2025 WMHA had available cash balances of £3.7m, following the drawdown of the remaining £2m of our loan facility with Warrington Borough Council.

The Board's assessment of going concern involves a number of subjective judgements including, but not limited to increased rent arrears, delayed rent collections, increased voids, and reduction in property prices. In making their assessment the Board have also considered the potential mitigations available to manage the potential impact on its cashflows and liquidity.

A wide-ranging multivariate stress test has been run on the business plan including the normal suite of scenarios that are tested regularly. The multivariate stress test includes the impact of sensitivities on the association's cash flow requirements, as well as covenant compliance. This stress testing found that the business plan is robust and does not affect WMHA's ability to meet its obligations.

These Association's activities will continue to be closely monitored throughout 2025/26, with regard to the changing financial landscape specifically in terms of interest rates and the potential impact on rents and costs. If costs stabilise and interest rates reduce, then WMHA will be in a stronger position to go out for funding and increase its development programme. The stress tests applied during its development demonstrate that the Association's business plan is robust in terms of maintaining the current operational position, and that the plan is sufficiently strong to enable us to meet the future demands of the business and continue to fund a small development programme.

On this basis, the Board has a reasonable expectation that the group has adequate resources to continue in operational existence for the foreseeable twelve months after the date on which this report and financial statements are signed.

The Board have considered the foreseeable future for their going concern assessment to cover the period to 31 March 2025 and continues to adopt the going concern basis in the preparation of its financial statements.

On this basis, the Board continues to adopt going concern basis in the financial statements.

## **Board Report** [Continued]

## For the year ended 31 March 2025

#### Statement of Board responsibilities in respect of the Report and the financial statements

The Board is responsible for preparing the Board Report and the financial statements in accordance with applicable law and regulations.

The financial statements are required by law to give a true and fair view of the state of affairs of the Association and of the surplus or deficit for that period.

In preparing these financial statements, the Board is required to:

- select suitable accounting policies and then apply them consistently;
- make judgments and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards and the Statement of Recommended Practice have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the Association will continue in business.

The Board is responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the Association and enable them to ensure that its financial statements comply with the Cooperative and Community Benefit Societies Act 2014, the Housing and regeneration Act 2008 and the Accounting Direction for Social Housing in England 2022. It has general responsibility for taking such steps as are reasonably open to them to safeguard the assets of the Association and to prevent and detect fraud and other irregularities.

### Internal controls assurance

The Board recognises that no system of internal control can provide absolute assurance against material misstatement or loss or eliminate all risk of failure to achieve business objectives. The system of internal control is designed to manage key risks and to provide reasonable assurance that planned business objectives and outcomes are achieved. It also exists to give reasonable assurance about the preparation and reliability of financial and operational information and the safeguarding of the Association's assets and interests.

In meeting its responsibilities, the Board has adopted a risk-based approach to internal controls that are embedded within the normal management and governance process. This approach includes the regular evaluation of the nature and extent of risks to which the Association is exposed and is consistent with Turnbull principles. Risk reporting includes Cyber security, for which we have mitigation strategies in place including monthly penetration testing, regular software updates, and the adoption of M365 licences for all users.

The Association uses conventional forms of working capital to finance its day to day activities and as such the figures appearing in the accounts reflect the absolute value of amounts recoverable or payable. The Board receives regular reports on these figures in order to manage the Association's requirements.

The process adopted by the Board in reviewing the effectiveness of the system of internal control, together with some of the key elements of the control framework includes:

## Identification and evaluation of key risks

Management responsibility has been clearly defined for the identification, evaluation and control of significant risks.

### **Board Report** [Continued]

## For the year ended 31 March 2025

There is a formal and ongoing process of management review in each area of the Association's activities. The Board and Executive Management Team regularly consider and receive reports on significant risks facing the Association and the Chief Executive is responsible for reporting to the Board any significant changes affecting key risks.

#### Monitoring and corrective action

A process of control, self-assessment and regular management reporting on control issues provides hierarchical assurance to successive levels of management and to the Board. This includes ensuring that corrective action is taken in relation to any significant control issues, particularly those that may have a material impact on the financial statements and delivery of services.

### **Environment and control procedures**

The Board retains responsibility for a defined range of issues covering strategic, operational, and financial and compliance issues including treasury strategy and new investment projects. The Board works closely with the Executive Management Team to ensure controls are robust and appropriate. In place is a framework of policies and procedures with which employees must comply. These cover issues such as delegated authority, segregation of duties, accounting, treasury management, health and safety, data and asset protection and fraud prevention and detection.

## Information and financial reporting systems

Financial reporting procedures include detailed budgets for the year ahead, detailed management accounts produced quarterly and forecasts for the remainder of the financial year. These are reviewed in detail by the Executive Management Team and are considered and approved by the Board on a quarterly basis. The Board also regularly reviews performance to assess progress towards the achievement of key business objectives, targets and outcomes.

## Internal Audit Assurance

The internal control framework and the risk management process are subject to regular review by Internal Auditors who advise the Executive Management Team and report to Governance and Internal Control Committee. We promote a risk-aware culture and expect reporting to consider and present risks alongside proposals. Our risk management methodology are contained within a Board approved Risk Management Policy and Framework. The Governance and Internal Control Committee scrutinises all risk at each meeting and risks are reported to the Board Business meeting as part of Board Assurance reporting.

#### **Governance**

The Association complies with the principles of the NHF Code of Governance 2020 and annually completes a self assessment against this code. New Board members were sought to replace retiring members in advance of their departure and are measured against any identified skills shortages.

Our Board champions collaborate on a range of issues such as Environmental Impact, VFM, Finance, Repairs and Supported housing to provide support within their areas of responsibility, assisting with determining the broad goals and the scope of projects.

Board members are required to complete an annual declaration of interests and inform if there are any changes to their interests during the year in line with the Code of Conduct. At Board meetings members raise any potential conflicts of interest for the business being discussed, the member will be asked not to contribute/vote on the decision or be asked the leave the room while the business is discussed.

## **Board Report** [Continued]

## For the year ended 31 March 2025

The Association has set a maximum continuous length of service for Board Members at six years and considers that this and its arrangement for Board Members appraisal as set out in its "Membership and Governance Policy" (available on request) are sufficient given the voluntary nature of the Board to discharge the Code's intentions. The Association has established a Governance and Internal Controls Sub Committee that addresses the expectations of the Regulator of Social Housing in respect of internal control assurance, which includes assessments that demonstrate compliance with the Governance and Financial Viability Standard of their Regulatory Framework.

## Statement of Disclosure of Information to Auditors

In so far as the Executive Managers are aware:

- there is no relevant audit information of which the company's auditor is unaware; and
- the directors have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditor is aware of that information

## Statement of Compliance

The Board confirm that this report has been prepared in accordance with the principles set out in Paragraph 4.7 of the	ne
2018 Updated SORP for Registered Social Housing Providers.	

	6
Approved by the Board on	_ and signed on its behalf by:
S Simmons	
Secretary	

## **Accountants**

Suites C, D, E, & F . 14th Floor, The Plaza . 100 Old Hall Street . Liverpool . L3 9QJ

## Independent Auditors' Report to the Members of WIRRAL METHODIST HOUSING ASSOCIATION LIMITED

#### Opinion

We have audited the financial statements of Wirral Methodist Housing Association Limited (the 'Association') for the year ended 31 March 2025 which comprise the Statement of Comprehensive Income, Statement of Changes in Reserves, Statement of Financial Position and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the Association's affairs as at 31 March 2025 and of its income and expenditure for the year then ended;
- · have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Co-operative and Community Benefit Societies
  Act 2014, the Housing and Regeneration Act 2008 and the Accounting Direction for Private Registered Providers
  of Social Housing 2022.

## **Basis for opinion**

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the Association in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

### Conclusions relating to going concern

In auditing the financial statements, we have concluded that the board's use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the association's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the board with respect to going concern are described in the relevant sections of this report.

## Other information

The Board of Management is responsible for the other information. The other information comprises the information included in the annual report, other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and we do not express any form of assurance conclusion thereon.

## **Accountants**

Suites C, D, E, & F . 14th Floor, The Plaza . 100 Old Hall Street . Liverpool . L3 9QJ

# Independent Auditors' Report to the Members of WIRRAL METHODIST HOUSING ASSOCIATION LIMITED

[Continued]

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

### Matters on which we are required to report by exception

We have nothing to report in respect of the following matters where the Co-operative and Community Benefit Societies Act 2014 requires us to report to you if, in our opinion:

- the Association has not kept proper books of account, and not maintained a satisfactory system of control over its transactions, in accordance with the requirements of the legislation; or
- the revenue account, any other accounts to which our report relates, and the balance sheet are not in agreement with the Association's books of account; or
- we have not obtained all the information and explanations necessary for the purposes of our audit.

## Responsibilities of the Board of Management

As explained more fully in the Board of Management's responsibilities statement set out on page 5, the Board of Management is responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as it determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the Board of Management is responsible for assessing the Association's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Board of Management either intends to liquidate the Association or to cease operations, or has no realistic alternative but to do so.

## Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The specific procedures for this engagement and the extent to which these are capable of detecting irregularities, including fraud is detailed below:

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# Independent Auditors' Report to the Members of WIRRAL METHODIST HOUSING ASSOCIATION LIMITED

[Continued]

### Extent to which the audit was considered capable of detecting irregularities, including fraud

We identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, and then design and perform audit procedures responsive to those risks, including obtaining audit evidence that is sufficient and appropriate to provide a basis for our opinion.

## Identifying and assessing potential risks related to irregularities

In identifying and assessing risks of material misstatement in respect of irregularities, including fraud and non-compliance with laws and regulations, we considered the following:

- the nature of the industry and sector, control environment and business performance;
- the Association's own assessment of the risks that irregularities may occur either as a result of fraud or error;
- the results of our enquiries of management and members of the Board of Management of their own identification of and assessment of the risks of irregularities;
- any matters we identified having obtained and reviewed the Association's documentation of their policies and procedures relating to:
- identifying, evaluating and complying with laws and regulations and whether they were aware of any instances of non-compliance;
  - detecting and responding to the risks of fraud and whether they have knowledge of any actual, suspected or alleged fraud; and
  - o the internal controls established to mitigate risks of fraud or non-compliance with laws and regulations; and
  - the matters discussed among the audit engagement team regarding how and where fraud might occur in the financial statements and any potential indicators of fraud.

As a result of these procedures, we considered the opportunities and incentives that may exist within the organisation for fraud and identified the greatest potential for fraud in the following areas:

(i) The presentation of the Association's Statement of Financial Activities, (ii) the Association's accounting policy for revenue recognition (iii) the overstatement of other costs (iv) the valuation of the defined benefit pension scheme. In common with all audits under ISAs (UK), we are also required to perform specific procedures to respond to the risk of management override.

We also obtained an understanding of the legal and regulatory framework that the association operates in, focusing on provisions of those laws and regulations that had a direct effect on the determination of material amounts and disclosures in the financial statements. The key laws and regulations we considered in this context included the Cooperative and Community Benefit Societies Act 2014 and the Statement of Recommended Practice for registered social housing providers issued by the joint SORP making body.

In addition, we considered provisions of other laws and regulations that do not have a direct effect on the financial statements but compliance with which may be fundamental to the association's ability to operate or to avoid a material penalty.

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# Independent Auditors' Report to the Members of WIRRAL METHODIST HOUSING ASSOCIATION LIMITED

[Continued]

## Audit response to risks identified

Our procedures to respond to risks identified included the following:

- reviewing the financial statement disclosures and testing to supporting documentation to assess compliance with relevant laws and regulations described above as having a direct effect on the financial statements;
- enquiring of management and members of the Board concerning actual and potential litigation and claims;
- performing analytical procedures to identify any unusual or unexpected relationships that may indicate risks of material misstatement due to fraud;
- reading minutes of meetings of those charged with governance and reviewing correspondence with relevant authorities where matters identified were significant;
- in addressing the risk of fraud through management override of controls, testing the appropriateness of journal
  entries and other adjustments; assessing whether the judgements made in making accounting estimates are
  indicative of a potential bias; and evaluating the business rationale of any significant transactions that are
  unusual or outside the normal course of business.

We also communicated relevant identified laws and regulations and potential fraud risks to all engagement team members and remained alert to

Because of the inherent limitations of an audit, there is a risk that we will not detect all irregularities, including those leading to a material misstatement in the financial statements or non-compliance with regulation. This risk increases the more that compliance with a law or regulation is removed from the events and transactions reflected in the financial statements, as we will be less likely to become aware of instances of non-compliance. The risk is also greater regarding irregularities occurring due to fraud rather than error, as fraud involves intentional concealment, forgery, collusion, omission or misrepresentation.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: <a href="https://www.frc.org.uk/auditorsresponsibilities">www.frc.org.uk/auditorsresponsibilities</a>. This description forms part of our auditor's report.

## Use of our report

This report is made solely to the Association's members, as a body, in accordance with section 87 of the Co-operative and Community Benefit Societies Act 2014. Our audit work has been undertaken so that we might state to the Association's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Association and the Association's members as a body, for our audit work, for this report, or for the opinions we have formed.

MITCHELL CHARLESWORTH (AUDIT) LIMITED Statutory Auditor

## **Statement of Comprehensive Income** For the year ended 31 March 2025

	Notes	2025 £'000	2024 £'000
Turnover	2	6,696	6,053
<u>Less</u> : Operating costs	2	(5,195)	(4,496)
Operating surplus	5	1,501	1,557
Gain on disposal of housing properties, land, plant and equipment	20	-	16
Interest receivable and other income		73	59
Interest payable and similar charges	4	(627)	(781)
Pension net interest expense	16	-	(24)
Pension expense	16	(7)	(6)
Pension current service cost	16	<del>-</del>	
Surplus for the year	16	940	821
Pension - total actuarial gains & losses - loss	16		(128)
Total comprehensive income for the year		940	693

The	Association'	's turnover and	d operating surp	lus all re	late to	continuing	operations.
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The notes detailing items in the financial statements are included on pages 22 to 40.

All recognised gains and losses are included in this statement.

The financial statements on paits behalf by:	ages 18 to 40 were approved by the Board on	and were signed on
 Chair	Board Member	Secretary
		18   Page

# Statement of Comprehensive Income For the year ended 31 March 2025

		Income and Expenditure Reserve £'000
Balance at 1 April 2024		19,424
Surplus from statement of comprehensive income		940
Transfer from statement of Shared Owner Reserve to statement of con	nprehensive income	
Balance at 31 March 2025		20,364
Statement of changes in net debt	2025 £'000	2024 £'000
Net debt 1 April 2024	(10,845)	(11,256)
Increase/(decrease) in cash Decrease/(Increase) in debt	1,986 (1,628)	(871) 1,282
Change in net debt due to cash flow	358	411
Net debt 31 March 2025	(10,487)	(10,845)

## Statement of Financial Position As at 31 March 2025

Fixed assets	Notes		2025		024
Tangible fixed assets		£'000	£'000	£'000	£'000
Properties held for letting:	0		67.740		66.44
<ul><li>housing properties at cost</li><li>depreciation</li></ul>	8 8		67,740 (16,517)		66,449 (15,582
Other tangible fixed assets	9		101		113
			51,324		50,980
Current assets					
Trade and other debtors Stock	10	688 -		578 -	
Cash at bank and in hand		3,681		1,695	
Creditors: Amounts falling due within one year	11	4,369 (1,588)		2,273 (1,708)	
Net current assets			2,781		565
Total assets less current liabilities			54,105		51,545
Creditors: Amounts falling due after more than one year	12	(33,309)		(31,547)	
Provisions for liability Pension liability	16	(432)		(574)	
			(33,741)		(32,121
Total net Assets			20,364		19,424
			====		=====
Reserves					
Non equity share capital Income and expenditure reserve	13		- 20,364		19,424
			20,364		19,424
The financial statements on pages 18 to 40 were	e approved by	the Board on _		and were	signed on
its behalf by:					
 Chair	Board Mem	her			Secretary

## Statement of Cashflows For the year ended 31 March 2025

Cashflow from operating activities:	Notes		025		)24
		£'000	£'000	£'000	£'000
Surplus/(Deficit) for the year			940		693
Adjustments for non-cash items:					
Depreciation of tangible fixed assets		1,031		951	
Gain on disposal of components		84		(16)	
Decrease in trade and other debtors		(110)		(19)	
Increase/(Decrease) in trade and other creditors	5	(117)		194	
Decrease in cosy/help loans		-		-	
Increase of stock		-		5	
Increase in reserves		-		-	
Pension costs less contributions payable		- (4.42)		-	
Increase/decrease in pension liability		(142)		5	
Interest receivable		(73)		- 701	
Interest payable Grant written off on disposal		627		781 (59)	
Government grants utilised in the year		(420)		(395)	
Carrying amount of tangible fixed assets		(420)		(333)	
disposals				1,856	
			880		3,303
Net cash generated from operating activities			1,820		3,996
Cashflow from investing activities:					
Interest received		73		59	
Purchase of tangible fixed assets - properties		(1,459)		(3,060)	
Purchase of tangible fixed assets - other		-		-	
Receipts from sale of fixed assets				16	
			(1,387)		(2,985
Cashflow from financing activities:					
Interest paid		(627)		(781)	
Grant received		551		140	
New secured loans		2,000		-	
Repayments of borrowings		(371)		(1,241)	
			1,552		(1,882
Net change in cash and cash equivalents			1,986		(871
Cash and cash equivalents at beginning of year			1,695		2,566
Cash and cash equivalents at end of year			3,681		1,695

## Notes to the Financial Statements For the year ended 31 March 2025

### 1. Principal accounting policies

The accounts have been prepared in accordance with applicable United Kingdom Accounting Generally Accepted Accounting Practice (UKGAAP), the Statement of Recommended Practice: 'Housing SORP 2018 Update: Statement of Recommended Practice for Social Housing Providers'.

#### **Basis of accounting**

The financial statements comply with the Co-operative and Communities Benefit Societies Act 2014, the Housing and Regeneration Act 2008 and the Accounting Direction for Private Registered Providers of Social Housing 2022

The accounts are prepared on the historical cost basis of accounting and are presented in sterling, which is the functional currency of the company. Monetary amounts in these financial statements are rounded to the nearest £'000.

The financial statements to 31 March 2025 have been prepared in compliance with FRS102.

The following accounting policies have been applied consistently in dealing with items which are considered material in relation to the Association's financial statements:

### Going concern

The financial statements have been prepared on a going concern basis, which assumes an ability to continue operating for the foreseeable future. The Association undertakes an annual review of its financial position and its ability to meet its financial obligations. At the time of approving the financial statements the Board have a reasonable expectation that the company has adequate resources to continue in operational existence for the foreseeable future. Thus, the Board continue to adopt the going concern basis of accounting in preparing the financial statements.

## Amortisation of provisions & liabilities

Premiums received on bonds are amortised to the revenue account over the life of the bond issue on a straight line basis.

## Apportionment of management expenses

Direct employee, administration and operating costs have been apportioned to the most appropriate cost headings, based upon an internal assessment by the Association.

## Statement of Cash flows

Under the requirements of FRS102 the Association has prepared a cash flow statement on the basis of continuing operations.

## Housing properties

Housing properties are stated at cost less accumulated depreciation and impairment losses. Cost includes the cost of acquiring land and buildings, and development costs directly bringing properties into use. Capitalisation ceases when substantially all the activities that are necessary to get the asset ready for use are complete.

Direct costs relating to development activities are capitalised.

## Notes to the Financial Statements For the year ended 31 March 2025

## 1. Principal accounting policies [Continued]

### **Impairment**

An assessment is made at each reporting date as to whether an indicator of impairment exists. If such an indicator exists, an impairment assessment is carried out and an estimate of the recoverable amount of the asset is made. Where the carrying amount of the asset exceeds its recoverable amount, an impairment loss is recognised in the Statement of Comprehensive Income. The recoverable amount of an asset is the higher of its value in use and fair value less costs to sell. Where assets are held for their service potential, value in use is determined by the present value of the asset's remaining service potential plus the net amount expected to be received from its disposal. Depreciated replacement cost is taken as a suitable measurement model.

#### Improvements to properties

Expenditure on improvements to existing properties, which result in an increase in the net rental stream over the life of the property, are deemed to enhance the economic benefits of the asset and are capitalised. An increase to the net rental stream may arise through an increase in the net rental income, a reduction in future maintenance costs or a significant increase in the useable life of the property.

### **Turnover**

Turnover represents rents and amounts invoiced in respect of the provision of services and amortised government grants.

### Depreciation

Depreciation is calculated to write off the cost of tangible fixed assets on a straight line basis over their estimated useful lives. Following the adoption of component accounting different lives have been assigned to each component: The depreciation rates are as follows:

To	2024	/25
----	------	-----

Housing properties - Structure	50-100 years (dependent on age of property at purchase)
Roofs	70 years
Windows	30 years
Doors	30 years
Central Heating	40 years
Boilers	15 years
Kitchens	20 years
Bathrooms	30 years
Premises and leasehold improvements	5-35 years (dependent on lease)
Fixtures and fittings	3-5 years
Computer equipment and software	3 years
Lifts	30 years
Solar panels	15 years

#### Designated reserve

This reserve relates to a welfare fund for tenants. Expenditure is charged to this fund in exceptional circumstances, at the discretion of the Head of Housing, based on tenant need.

## Shared ownership reserve

This reserve relates to contributions made by way of a service charge in excess of the costs incurred by the Association. These funds have been restricted to cover future major repairs works on the shared ownership schemes.

## Notes to the Financial Statements For the year ended 31 March 2025

## 1. Principal accounting policies [Continued]

#### Financial instruments

Financial instruments are classified and accounted for according to the substance of the contractual arrangement, as financial assets, financial liabilities or equity instruments. An equity instrument is any contract that evidences a residual interest in the assets on the company after deducting all of its liabilities.

## Interest and finance costs

All interest is charged to the Income and Expenditure account in the year in which it is incurred.

### **Operating leases**

Rentals payable under operating leases are charged on a straight line basis over the term of the lease.

#### Pension costs

The Association participates in the Social Housing Pension Scheme (SHPS). The scheme is a defined contribution scheme. The defined benefit pension scheme was closed in 2019, and the assets of the scheme are held separately from those of the Association in an independently administered fund.

The Association also makes contributions to a Standard Life pension scheme for one employee.

The disclosures in the accounts follow the requirements of FRS102. Contributions payable under an agreement with SHPS to fund past deficits are recognised as a liability in the Association's financial statements. Defined contributions are expensed in the year in which they relate to via the SOCI.

## Social Housing (SHG) and other grants

SHG and similar capital grants are amortised over the life of the structure and credited to income. Unamortised SHG is shown as deferred income. SHG may be recycled or repaid under certain circumstances, primarily following sale of a property but will normally be restricted to net proceeds of sale. Grants for revenue expenditure are credited to the income and expenditure account as they become receivable.

Where SHG is recycled, the SHG is credited to a recycled capital grant fund which appears as a creditor until spent.

## Supporting people

Supporting people income and expenditure are recognised within the period to which they relate. Supporting people income ended in 2023/24.

#### Value Added Tax

Wirral Methodist Housing Association is VAT registered but a large proportion of its income, rents, is exempt for VAT purposes and therefore gives rise to a partial exemption calculation. Expenditure is shown inclusive of VAT as VAT recovered is a minimal amount. Input tax recovered is deducted from operating costs.

## **Financial instruments**

Financial instruments are classified and accounted for, according to the substance of the contractual arrangement, as financial assets, financial liabilities or equity instruments. An equity instrument is any contract that evidences a residual interest in the assets of the Association after deducting all of its liabilities.

Financial assets and financial liabilities are recognised when the Association becomes a party to the contractual provisions of the instrument.

## Notes to the Financial Statements For the year ended 31 March 2025

#### 1. Principal accounting policies [Continued]

#### Financial assets carried at amortised cost

Financial assets carried at amortised cost comprise rent arrears, trade and other receivables and cash and cash equivalents. Financial assets are initially recognised at transaction value plus directly attributable transaction costs. After initial recognition, they are measured at amortised cost using the effective interest method. Discounting is omitted where the effect of discounting is immaterial.

If there is objective evidence that there is an impairment loss, the amount of the loss is measured as the difference between the asset's carrying amount and the present value of estimated future cash flows discounted at the financial asset's original effective interest rate. The carrying amount of the asset is reduced accordingly.

A financial asset is derecognised when the contractual rights to the cash flows expire, or when the financial asset and all substantial risks and reward are transferred.

If an arrangement constitutes a financing transaction, the financial asset is measured at the present value of the future payments discounted at a market rate of interest for a similar debt instrument.

### Financial liabilities carried at amortised cost

These financial liabilities include trade and other payables and basic interest bearing loans and borrowings.

Non-current debt instruments which meet the necessary conditions in FRS 102 are initially recognised at transaction value adjusted for any directly attributable transaction cost and subsequently measured at amortised cost using the effective interest method, with interest-related charges recognised as an expense in finance costs in the Statement of Comprehensive Income. Discounting is omitted where the effect of discounting is immaterial.

A financial liability is derecognised only when the contractual obligation is extinguished, that is, when the obligation is discharged, cancelled or expires.

## Cash and cash equivalents

Cash and cash equivalents comprise cash on hand and demand deposits, together with other short term, highly liquid investments that are readily convertible into known amounts of cash and are subject to an insignificant risk of changes in value.

### Significant management judgements and key sources of estimation uncertainty

The preparation of the financial statements requires management to make judgments, estimates and assumptions that affect the application of policies and reported amounts of assets and liabilities, income and expenses. The estimates and associated assumptions are based on historical experience and various other factors that are believed to be reasonable under the circumstances, the results of which form the basis of making the judgments about carrying values of assets and liabilities that are not readily apparent from other sources. Actual results may differ from these estimates.

Estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised and in any future periods affected.

## Notes to the Financial Statements For the year ended 31 March 2025

2.	Turnover and operating costs		2025		
		Turnover	Operating Costs	Operating Surplus	2024
	Income and expenditure from lettings	£′000	£′000	£′000	£'000
	General Needs Housing	3,587	(2,831)	756	764
	Supported Housing	2,280	(2,015)	266	280
	Temp Social Housing	141	(133)	8	10
	Shared Ownership	130	(101)	30	30
	Social housing lettings	6,139	(5,079)	980	1,084
	Other social housing activities				
	Supporting People	_	_	_	_
	Women and Vulnerable People	62	(78)	(16)	28
		62	(78)	(16)	28
	Total social housing lettings	6,201	(5,156)	1,044	1,112
	Non social housing lettings				
	Commercial	86	(39)	46	50
	Energy loans				
	Total non social housing lettings	86	(39)	46	50
	Government grant amortised	410	-	410	395
	Total turnover and operating costs	6,696	(5,195)	1,501	1,557

## Notes to the Financial Statements For the year ended 31 March 2025

2.	Turnover and operating costs [Continued]		2024		
		_	Operating	Operating	2022
		Turnover	Costs	Surplus	2023
		£'000	£'000	£'000	£'000
	Income and expenditure from lettings				
	General Needs Housing	3,327	(2,564)	764	222
	Supported Housing	1,791	(1,511)	280	174
	Temp Social Housing	234	(223)	10	(61)
	Shared Ownership	119	(89)	30	6
	Social housing lettings	5,471	(4,387)	1,084	341
	Other social housing activities				
	Supporting People	_	_	-	19
	Women and Vulnerable People	111	(83)	28	(15)
		111	(83)	28	(15)
	Total social housing lettings	5,582	(4,470)	1,112	345
	Non social housing lettings				
	Commercial	76	(26)	50	16
	Energy loans		<u>-</u>		
	Total non social housing lettings	76	(26)	50	16
	Government grant amortised	395	-	395	396
	Total turnover and operating costs	6,053	(4,496)	1,557	757
				====	

## Notes to the Financial Statements For the year ended 31 March 2025

## 3. Operating surplus/(deficit) on social housing lettings

General Needs Housing	Supported	Temporary			
£'000	Housing £'000	Social Housing £'000	Shared Ownership £'000	Total £'000	2024 Total £'000
3,518 72	1,737 542	149 10	78 53	5,483 677	4,951 540
3,590	2,280	160	131	6,160	5,491
(3)		(19)		(22)	(21)
3,587	2,280	141	131	6,138	5,470
0	1	0	0	1	1
309	81	13	7	410	395
3,896	2,361	154	138	6,549	5,866
(1,294)	(784)	(51)	(46)	(2,176)	(1,452)
					(1,191)
					(752)
					(32) (26)
(30)	(18)	(1)	(1)	(51)	45
(518)	(182)	(33)	(6)	(740)	(971)
(53)	(47)	(2)	<u>-</u>	(102)	(6) (2)
(2,831)	(2,015)	(133)	(101)	(5,079)	4,387
1,065	346	22	37	1,470	1,479
(53)	(19)	-	<u> </u>	(72)	(103)
	72 3,590 (3) 3,587 0 309 3,896 (1,294) (284) (626) (18) (7) (30) (518) (53)  (2,831) 1,065	3,518 1,737 72 542  3,590 2,280  (3) -  3,587 2,280  0 1  309 81  3,896 2,361  (1,294) (784) (284) (734) (626) (166) (18) (12) (7) (71) (30) (18)  (518) (182)  (53) (47) (2,831) (2,015)  1,065 346	3,518       1,737       149         72       542       10         3,590       2,280       160         (3)       -       (19)         3,587       2,280       141         0       1       0         309       81       13         3,896       2,361       154         (1,294)       (784)       (51)         (284)       (734)       (35)         (626)       (166)       (9)         (18)       (12)       (1)         (7)       (71)       -         (30)       (18)       (1)         (518)       (182)       (33)         (53)       (47)       (2)         -       -       -         (2,831)       (2,015)       (133)         1,065       346       22	3,518       1,737       149       78         72       542       10       53         3,590       2,280       160       131         (3)       -       (19)       -         3,587       2,280       141       131         0       1       0       0         309       81       13       7         3,896       2,361       154       138         (1,294)       (784)       (51)       (46)         (284)       (734)       (35)       (32)         (626)       (166)       (9)       (16)         (18)       (12)       (1)       (1)         (7)       (71)       -       -         (30)       (18)       (1)       (1)         (518)       (182)       (33)       (6)         (53)       (47)       (2)       -         -       -       -       -         (2,831)       (2,015)       (133)       (101)         1,065       346       22       37	3,518       1,737       149       78       5,483         72       542       10       53       677         3,590       2,280       160       131       6,160         (3)       -       (19)       -       (22)         3,587       2,280       141       131       6,138         0       1       0       0       1         309       81       13       7       410         3,896       2,361       154       138       6,549         (1,294)       (784)       (51)       (46)       (2,176)         (284)       (734)       (35)       (32)       (1,085)         (626)       (166)       (9)       (16)       (816)         (18)       (12)       (1)       (1)       (31)         (7)       (71)       -       -       (78)         (30)       (18)       (1)       (1)       (51)         (518)       (182)       (33)       (6)       (740)         (53)       (47)       (2)       -       (102)         -       -       -       -       -         (2,831)       (2,015)

## **Notes to the Financial Statements** For the year ended 31 March 2025

2024 £'000	2025 £'000	Interest payable and similar charges	4.
752	623	Interest on bank loans	
29	4	Other financing costs	
781	627		
2024 £'000	2025 £'000	Surplus on operating activities	5.
£ 000	£ 000	Surplus on operating activities for the year is stated after charging:	
971	980	Depreciation on properties	
31	28	Depreciation on other tangible fixed assets and short life properties	
395	420	Amortisation of loan premium	
		Auditors' remuneration:	
9	9	External audit - audit services	
6	13	Internal audit - audit services	
-	-	Surplus on disposal of properties	
	<u>-</u>	Gain on disposal of components	
2024	2025	Staff costs	6.
£'000	£'000		
		Staff costs:	
769	805	Wages and salaries	
77	89	Social security costs	
	48	Other pension costs	
846	942		

who left during 2024.

Average number of persons (including the Senior Management Team) employed during the year expressed as full time equivalents:	FTE 2025	FTE 2024
Office staff	22	17
Scheme Managers	2	3
Cleaners	1	1
	25	21

The basis of full time equivalent numbers has been calculated based upon weeks employed and hours worked.

## Notes to the Financial Statements For the year ended 31 March 2025

6.	Staff costs [Continued]	2025 £′000	2024 £′000
	The remuneration of the Executive Management was:	1 000	1 000
	Emoluments	232	236
	The emoluments paid to the highest paid director disclosed above: (excluding pension contributions)		
	Chief Executive	90	93

The Chief Executive is an ordinary member of the pension scheme, and no enhanced or special terms apply. There are no additional pension arrangements.

The Board Members are remunerated at a total cost for 2024/25 of £31k (2023/24: £27k). Expenses totalling £Nil (2024: £Nil) were paid in the year.

## 7. Taxation

The Association has charitable status for tax purposes and is therefore exempt from United Kingdom corporation tax.

## 8. Tangible fixed assets - housing properties

Tangible fixed assets - nousing properties  Total						
Cost	Asset Under Construction £'000	Short Life & Leasehold £'000	Shared Ownership £'000	Freehold £'000	Housing Properties £'000	
At 1 April 2024	2,679	1,852	1,124	60,758	66,413	
Additions	856	-	-	75	931	
Additions - components	-	2	-	509	511	
Disposals	-	-	-	-	-	
Disposals - components	-	(1)	-	(114)	(115)	
Completed in year	(2,360)			2,360		
At 31 March 2025	1,175	1,853	1,124	63,588	67,740	
Depreciation						
At 1 April 2024 Disposals	-	(871)	(204)	(14,471)	(15,546)	
Disposals - components				31	31	
Charges for period		(44)	(8)	(950)	(1,002)	
At 31 March 2025	-	(915)	(212)	(15,390)	(16,517)	
Net book values	<del></del>	<del></del>	<del></del>			
At 31 March 2025	1,175	938	912	48,198	51,223	
At 31 March 2024	2,679	981	920	46,287	50,867	

## Notes to the Financial Statements For the year ended 31 March 2025

## 8. Tangible fixed assets - housing properties [Continued]

Additions to housing properties include £23k (2024: £5k) of capitalised development overheads. Additions - components include £47k of accruals in relation to the fire alarm system works at Epworth Grange for works not yet completed.

Housing properties are reviewed for impairment annually. The value of land included in housing properties not depreciated amounts to £10,329,348 (2024: £10,224,348). All the housing properties are freehold.

	Housing properties are reviewed for	impairment on an annu	al basis.	2025	2024
	Housing properties units comprise:				
	General Needs Housing			652	645
	Supported Housing			241	244
	Shared Ownership			16	17
				909	906
	Freeholds			847	854
	Leaseholds			62	52
				909	906
	No interest has been capitalised for	2024/25 (2023/24: £Nil)			
9.	Tangible fixed assets - other	Furniture &	Office		
		Equipment	Premises	IT	Total
	_	£′000	£′000	£'000	£'000
	Cost				
	At 1 April 2024	286	412	151	849
	Additions	-	1	16	17
	Disposals	<del>-</del>	<del>-</del>		
	At 31 March 2025	286	413	167	866
	Depreciation		<del></del>	<del></del>	
	At 1 April 2024	(232)	(352)	(152)	(736)
	Charge for year	(14)	(9)	(6)	(29)
	Disposals				
	At 31 March 2025	(246)	(361)	(158)	(765)
	Net book value				
	At 31 March 2025	40	52	9	101

## Notes to the Financial Statements For the year ended 31 March 2025

10.	Debtors	2025	2024
		£'000	£'000
	Rental debtors	315	221
	<u>Less</u> : Provisions for bad debts	(99)	(48)
		216	173
	Other debtors	136	33
	<u>Less</u> : Provisions for bad debts	-	-
	Prepayments	336	372
		688	578

No disclosure has been made of the net present value of rent arrears subject to repayment plans as the amount is considered to be insignificant.

There are no other provisions in place at the year-end (2024: £Nil).

11.	Creditors: Amounts falling due within one year	2025 £′000	2024 £'000
	Trade creditors	327	255
	Accruals	371	542
	Other taxation and social security	18	42
	Prepaid rent	98	92
	Housing loans	312	343
	Recycled Capital Grant Fund - Note 15	32	32
	Unamortised Government Grants	430	401
	Energy loans		1
		1,588	1,708
12.	Creditors: Amounts falling due after one year	2025	2024
		£'000	£'000
	Housing loans	14,219	12,590
	Recycled Capital Grant Fund - note 15	54	54
	Housing loans, current portion	(312)	(343)
		13,961	12,301
	Unamortised Government grants	19,348	19,146
	Total	33,309	31,447

## Notes to the Financial Statements For the year ended 31 March 2025

13.

At 31 March 2025

## 12. Creditors: Amounts falling due after one year [Continued]

The housing loans are secured by specific charges on the Association's housing property and are repayable at rates of interest between 1.30% to 10.10%. The Effective interest rate across our loan portfolio is 4.63%. Amounts due in instalments are as follows:

2025

£'000

2024 £'000

In one year or less	312	343
Between one and two years	305	305
Between two and five years	3,426	3,426
In more than five years	10,176	8,516
	14,219	12,590
Unamortised government grants		
The amount of unamortised Government grants at the year end amortised in accordance with the stated accounting policy:	relate to Social Housing Gr	ant which is
	2025	2024
	£′000	£'000
Balance at 1 April 2024	(19,547)	(19,802)
Grant received in the year	(651)	(140)
Grant written off - disposals	-	-
Released to income in the year	420	395
Balance at 31 March 2025	(19,778)	(19,547)
Amount due to be released < 1 year	430	401
Amount due to be released > 1 year	19,348	19,146
Amount due to be released > 1 year		=====
Share capital	2025	2024
	£′000	£'000
At 1 April 2024	48	48
Shared issued in year	-	-
Shares cancelled in year	-	-

The shares do not have rights to any dividends, nor to a distribution in a winding-up, and they are not redeemable. Each share carries one vote in a general meeting of the Association.

48

48

## Notes to the Financial Statements For the year ended 31 March 2025

14.	Social Housing Grant - housing properties	2025 £′000	2024 £'000
	Total accumulated SHG received at the balance sheet date	28,887	28,236
	Held as unamortised capital grant	19,778	19,547
	Recognised as income in statement of comprehensive income	9,109	8,689
		28,887	28,236
15.	Recycled Capital Grant Fund	2025	2024
		£'000	£'000
	Balance at 1 April 2024 Grants recycled	86	86
	Notional interest	-	-
	RCGF utilised - properties	-	-
	RCGF utilised - adaptations	<u> </u>	
	Balance at 31 March 2025	86	86
	Amounts due to be utilised less than 1 year old		32
	Amounts due to be utilised more than 1 year old	86	54
		86	86
			2025 £'000
			1 000
	2024/25 2023/24		- 53
	2022/23 2021/22		25 8
			86

## Notes to the Financial Statements For the year ended 31 March 2025

#### 16. Pension Scheme

The Association has operated the final salary with a 1/60th accrual rate for active members as at 1 April 2007. For new entrants from 1 April 2007 the Association has operated the career average re-valued earnings (CARE) with a 1/60th accrual rate. The Association added the option of a defined contribution pension from May 2015. This scheme was utilised for auto-enrolment in 2016/17.

The Scheme is subject to the funding legislation outlined in the Pensions Act 2004 which came into force on 30 December 2005. This, together with documents issued by the Pensions Regulator and Technical Actuarial Standards issued by the Financial Reporting Council, set out the framework for funding defined benefit occupational pension schemes in the UK.

The last completed triennial valuation of the scheme for funding purposes was carried out as at 30 September 2022. This valuation revealed a deficit of £1.709m. A Recovery Plan has been put in place with the aim of removing this deficit by 30 September 2026.

The Scheme is classified as a 'last-man standing arrangement'. Therefore the company is potentially liable for other participating employers' obligations if those employers are unable to meet their share of the scheme deficit following withdrawal from the Scheme. Participating employers are legally required to meet their share of the Scheme deficit on an annuity purchase basis on withdrawal from the Scheme.

For financial years ending on or before 28 February 2019, it was not possible for the company to obtain sufficient information to enable it to account for the Scheme as a defined benefit scheme, therefore the company has accounted for the Scheme as a defined contribution scheme.

For financial years ending on or after 31 March 2019, it is possible to obtain sufficient information to enable the company to account for the Scheme as a defined benefit scheme. For accounting purposes, a valuation of the scheme was carried out with an effective date of 30 September 2018. The liability figures from this valuation were rolled forward for accounting year-ends from 31 March 2019 to 29 February 2020 inclusive.

Similarly, actuarial valuations of the scheme were carried out as at 30 September 2019 to inform the liabilities for accounting year ends from 31 March 2020 to 28 February 2021 inclusive, and as at 30 September 2020 to inform the liabilities for accounting year ends from 31 March 2021 to 28 February 2022 inclusive.

The liabilities are compared, at the relevant accounting date, with the company's fair share of the Scheme's total assets to calculate the company's net deficit or surplus.

FAIR VALUE OF PLAN ASSETS, PRESENT VALUES OF DEFINED BENEFIT OBLIGATION, AND DEFINED BENEFIT ASSET (LIABILITY)	31 March 2025 (£'000s)	31 March 2024 (£'000s)
Fair value of plan assets	2,387	2,441
Present value of defined benefit obligation	2,803	3,009
Surplus/(deficit) in plan	(416)	(568)
Unrecognised surplus	-	-
Defined benefit asset/(liability) to be recognised	(416)	(568)

# Notes to the Financial Statements For the year ended 31 March 2025

16.

Pension Scheme [Continued]	
RECONCILIATION OF THE IMPACT OF THE ASSET CEILING	Period from 31 March 2024 to 31 March 2025 (£'000s)
Impact of asset ceiling at start of period Effect of the asset ceiling included in net interest cost Actuarial losses/(gains) on asset ceiling	- - -
RECONCILIATION OF OPENING AND CLOSING BALANCES OF THE DEFINED BENEFIT OBLIGATION	Period from 31 March 2024 to 31 March 2025 (£'000s)
Defined benefit obligation at start of period  Current service cost	3,009
Expenses	5
Interest expense	144
Member contributions	-
Actuarial losses/(gains) due to Scheme experience	126
Actuarial losses/(gains) due to changes in demographic assumptions	-
Actuarial losses/(gains) due to changes in financial assumptions	(339)
Benefits paid and expenses	(142)
Liabilities acquired in a business combination	-
Liabilities extinguished on settlements	-
Losses/(gains) on curtailments	-
Losses/(gains) due to benefit changes	-
Exchange rate changes	-
Defined benefit obligation at end of period	2,803
RECONCILIATION OF OPENING AND CLOSING BALANCES OF THE FAIR VALUE OF PLAN ASSETS	Period from 31 March 2024 to 31 March 2025 (£'000s)
Fair value of plan assets at start of period	2,441
Interest income	120
Experience on plan assets (excluding amounts included in interest income) - gain/(loss)	(191)
Employer contributions	159
Member contributions	-
Benefits paid and expenses	(142)
Assets acquired in a business combination	-
Assets distributed on settlements	-
Exchange rate changes	-
Fair value of plan assets at end of period	2,387

## Notes to the Financial Statements For the year ended 31 March 2025

## 16. Pension Scheme [Continued]

The actual return on the plan assets (including any changes in share of assets) over the period from 31 March 2024 to 31 March 2025 was £71,000.

DEFINED BENEFIT COSTS RECOGNISED IN STATEMENT OF COMPREHENSIVE INCOME (SOCI)	Period from 31 March 2024 to 31 March 2025 (£'000s)
Current service cost	-
Expenses	5
Net interest expense	24
Losses/(gains) on business combinations	-
Losses/(gains) on settlement	-
Losses/(gains) on curtailments	-
Losses/(gains) due to benefit changes	-
Defined benefit costs recognised in statement of comprehensive income (SOCI)	29
DEFINED BENEFIT COSTS RECOGNISED IN OTHER COMPREHENSIVE INCOME (OCI)	Period from 31 March 2024 to 31 March 2025 (£'000s)
Experience on plan assets (excluding amounts included in net interest cost) - gain/(loss)	(191)
Experience gains and losses arising on the plan liabilities - gain/(loss)	(126)
Effects of changes in the demographic assumptions underlying the present value of the defined benefit obligation - gain/(loss)	-
$ Effects \ of \ changes \ in \ the \ financial \ assumptions \ underlying \ the \ present \ value \ of \ the \ defined $	
	339
benefit obligation - gain/(loss)	
Total actuarial gains and losses (before restriction due to some of the surplus not being	
Total actuarial gains and losses (before restriction due to some of the surplus not being recognisable) - gain/(loss)	22
Total actuarial gains and losses (before restriction due to some of the surplus not being	22

## Notes to the Financial Statements For the year ended 31 March 2025

Private credit

Private debt

Property

Real assets

Risk sharing

**Total assets** 

Secured income

ASSETS	31 March 2025	31 March 2024
	(£'000s	(£'000s)
Absolute Return	-	95
Alternative Risk Premia	-	77
Credit	91	-
Credit Relative Value	-	80
Distressed Opportunities	-	86
Emerging Markets Debt	-	32
Currency Hedging	4	(1
Global Equity	267	243
High Yield	-	-
nfrastructure	-	247
Insurance-Linked Securities	7	13
Investment Grade Credit	74	-
Liability Driven Investment	723	994
Cash	32	48
Liquid Alternatives	443	-
Long Lease Property	1	16
Net current assets	5	4
Opportunistic Liquid Credit	-	95
Private equity	2	2

None of the fair values of the assets shown above include any direct investments in the employer's own financial instruments or any property occupied by, or other assets used by, the employer.

17.	Capital commitments	2025 £′000	2024 £'000
	Capital expenditure contracted for but not provided for in the financial statements	597	49

There is a contract for conversion of the former offices at 42-48 Hamilton Street which was in development at the year end.

292

120

286

40

2,387

96

98

143

73

2,441

## Notes to the Financial Statements For the year ended 31 March 2025

## 18. Related party disclosures

Board Members, all of whom own one share, control the Association. The Tenant Board Member who joined the Board last year has normal tenancy terms. We also have an employee who resides in one of our properties but has normal tenancy terms. The transactions are not disclosed as there is only one tenant board member and one employee, amounts cannot be aggregated. There have been no further related party transactions that are considered material.

## 19. Contingent liabilities

There is a contingent liability of £1,060,000 in respect of the employer debt on the Social Housing Pension Scheme. This is the amount that would have been payable if the Association had withdrawn from the Social Housing Pension Scheme as at 30 September 2024. Further details are included at Note 16.

We are awaiting the outcome of the Scheme's Court case, this could see Social Housing Pension Scheme having to rectify employee's pension which could give rise to an estimated additional £180k Pension liability.

20.	Surplus on disposal of housing properties, land, plant and equipment	2025 £'000	2024 £'000
	Net cost of properties sold	-	
	Sale proceeds Cost of sales	<u>-</u>	<u> </u>
	Net proceeds	_	
	Surplus on disposals	-	_
	There were no disposals of housing properties, land, plant or equipment in the year		
21.	Financial instruments	2025 £'000	2024 £'000
	The Association has the following financial instruments:  Financial assets that are debt instruments measured at amortised cost:		
	Cash at bank and in hand Money Market Investments	3,681	1,695
	Rental debtors (Note 10) Trade debtors and accrued income (Note 10)	315 472	221 405
		4,468	2,321

## Notes to the Financial Statements For the year ended 31 March 2025

21.	Financial instruments [Continued]		2025	2024
			£'000	£'000
	Financial liabilities measured at amortised cost:			
	Loans		-	-
	Rents paid in advance (Note 11)		98	92
	Trade creditors and accruals (Note 11)		716	636
	Unamortised Government Grants (Note 12)		19,778	19,547
			20,592	20,275
22.	Income & expenditure reserve	Shared		
		Owners	Welfare	
		Reserve	Fund	Donation
		£′000	£'000	£'000
	Balance at 1 April 2024	180	5	11
	Transfers to	11	1	
	Transfers from			(11
	Balance 31 March 2025	191	6	